

A Stellar Moment

A stellar moment occurs when a Water & Sewer Division employee provides extraordinary service. A moment is recognized as stellar when it resonates with achievement and excellence. We will regularly share with you stellar moments experienced by Water & Sewer employees.



Left to right: First Row: Clifford Heard, Anthony Mapp, Trudi Calloway, Kathy Gore, Angela Lindsey and Jeffery Meabara. Second Row: Kenneth Barnes, Gary Parks, Nicky Crawford, Frank McCullough, Daniel Dawson, Jerome Mangum, Wayne Davis and Larry Cyrus. Not pictured: Jerome Smith.

Hurricane Katrina devastated the Gulf Coast on August 28, 2005. As the extent of the damage unfolded, the need to provide services for the thousands of displaced residents became an important priority. The Administrative Division staff heeded the call to support this effort and in doing so provided extraordinary service to the hurricane evacuees.

The DeKalb County Hurricane Relief Center was scheduled to open on Monday, September 12, 2005. On Wednesday, September 7, 2005, the Water and Sewer Division was tasked with providing a laundry list of supplies to handle the immediate needs of an expected influx of evacuees and relief support staff into the facility.

Challenged by both time and scope, Nicky Crawford assembled members of his staff to expedite the detailed process of procuring supplies to handle the sanitary, logistical and essential

needs for the center. Kathy Gore initiated the process, locating portable sanitary facilities and scheduling their immediate delivery. The scale of the mission expanded as time progressed, requiring the assistance of several other Administrative Division staff members. Over the weekend, several people conscientiously organized and procured the supplies to be ready for the 8:00 am Monday opening. Thank you to Clifford Heard, Gary Parks, Jeffery Meabara and Trudi Calloway.

Opening morning arrived quickly. Thousands of people came out to the facility. The hard work and preparation of many dedicated DeKalb County employees paid off as the evacuees were comforted and assisted with few obstacles and many compliments. Over 25,000 family members were touched by their commitment to serve. Some of the evacuees were disheartened and tired from their ordeal; however, the fact that the staff offered them food, water and assistance in filling out paperwork was greatly appreciated.

Thank You, to the following employees who played an important role in making this historic event a resounding success: Jerome Mangum, Anthony Mapp, Daniel Dawson, Jerome Smith, Wayne Davis, Larry Cyrus, Jeffery Meabara, Kathy Gore, Trudi Calloway, Angela Lindsey, Gary Parks, Kenneth Barnes and Frank McCullough. ***On behalf of the Hurricane Katrina evacuees and your fellow employees, congratulations on a stellar job!***



Hold yourself responsible for a higher standard than anyone expects of you. Henry Ward Beecher

Do you want to recognize an employee who has had a Stellar Moment? Just complete this form and send it to the Director's Office. Or you may e-mail your recommendation to Alicia Pennie at ATPennie@co.dekalb.ga.us or to Pennie, Alicia T under the county's global address list. Thank you!