

A Stellar Moment

A stellar moment occurs when a Water & Sewer Division employee provides extraordinary service. A moment is recognized as stellar when it resonates with achievement and excellence. We will regularly share with you stellar moments experienced by Water & Sewer employees.



Left to right: Ken Hudson, Reginald Hoard, Gary Jackson, Bruce Arnold, Jr., Anthony High, Jimmy Veal, Clifford Puckett, Rodrick Wimby and Modriquez Campbell (standing on step)

When a call came in to dispatch around 4:30 pm on Monday, November 21st, the caller indicated that there was a leak in the street. However, when the night crew of **Ken Hudson, Reginald Hoard, Gary Jackson, Bruce Arnold, Jr., Anthony High, Jimmy Veal, Rodrick Wimby and Modriquez Campbell** arrived they discovered that a car had hit a fire hydrant on a 24-inch water main sending water pouring into the streets.

The crew proceeded to cut off some of the area mains, but that did not stop the water. So, they had to troubleshoot to find the main line valve to the fire hydrant. That's when they needed the assistance of **Clifford Puckett**, who came in from home, to locate all the valves. With his help, they stopped the water flow, which required turning off about sixty valves and over eight hours to complete the job. This crew along with Clifford Puckett demonstrated three of the Five C's -- Commitment, Competence, and Completeness. So, to Ken Hudson, Reginald Hoard, Gary Jackson,



Bruce Arnold, Jr., Anthony High, Jimmy Veal, Clifford Puckett, Rodrick Wimby and Modriquez Campbell, on behalf of your fellow employees, ***congratulations on a stellar job!***



Hold yourself responsible for a higher standard than anyone expects of you. **Henry Ward Beecher**

Do you want to recognize an employee who has had a Stellar Moment? Just complete this form and send it to the Director's Office. Or you may e-mail your recommendation to Alicia Pennie at ATPennie@co.dekalb.ga.us or to Pennie, Alicia T under the county's global address list.

Name of employee: _____

Work location: _____

Please describe what occurred, giving as many details as possible.

Your name: _____

Work location: _____

Phone number (we may have questions): _____

Thank you!