

A Stellar Moment

A stellar moment occurs when a Water & Sewer Division employee provides extraordinary service. A moment is recognized as stellar when it resonates with achievement and excellence. We will regularly share with you stellar moments experienced by Water & Sewer employees.



Left to right: Cornelius Williams, Larry Lucas, Willie Brown, and Edgar Smith

When a compliance employee of OSHA (Occupational Safety and Health Administration) takes the time to write about the outstanding work of employees, you cannot help but take notice. That's what happened when Jonathan Worrell wrote about the work of **Cornelius Williams, Larry Lucas, Willie Brown and Edgar Smith** repairing a sewer line at his son's home.

According to Mr. Worrell's letter, the crew was "accurate, helpful and professional." Mr. Worrell was most impressed that the crew "remembered the training they attended on trenching and excavation safety." These four men undoubtedly demonstrated Commitment, Competence and Completeness when they responded to the call.

Mr. Worrell went on to say that he lives in a "neighboring county and we don't get service like your crew provided." So, to Cornelius Williams, Larry Lucas, Willie Brown and Edgar Smith, on behalf of Jonathan Worrell and your fellow employees, ***congratulations on a stellar job!***



Hold yourself responsible for a higher standard than anyone expects of you. Henry Ward Beecher

