



**DEKALB COUNTY
WATER AND SEWER RATES
AND SERVICE CHARGES**

ALL RATES EFFECTIVE AS OF SEPTEMBER 1, 2009

----- CURRENT CUSTOMERS -----

(A) **COMMODITY CHARGES:** (Based on volume of water metered, tiered conservation rates.)

Bi-Monthly Billing*

Bi-Monthly Consumption	Water		Sewer	Irrigation
	<i>per 1000 gals.</i> ¾" Meter	<i>per 1000 gals.</i> All Other Meters	<i>per 1000 gals.</i> All Meters	<i>per 1000 gals.</i> All Meters
0 – 4,000	\$1.18	\$1.68	\$6.16	\$4.39
4,001 – 20,000	\$1.68	\$1.68	\$6.16	\$4.39
20,001 – 40,000	\$2.52	\$1.68	\$6.16	\$4.39
> 40,000	\$4.39	\$1.68	\$6.16	\$4.39

(B) **READINESS TO SERVE CHARGE:** (A base charge for providing service availability regardless of volume used, based on the size of the meter.)

Bi-Monthly Billing*

	Meter Size									
	¾" (or less)	1"	1-1/2"	2"	3"	4"	6"	8"	10"	12"
Water	\$3.10	\$5.17	\$10.33	\$16.52	\$30.97	\$51.61	\$103.21	\$165.13	\$237.39	\$443.80
Irrigation	\$3.10	\$5.17	\$10.33	\$16.52	\$30.97	\$51.61	\$103.21	\$165.13	\$237.39	\$443.80
Sewer	\$7.49	\$12.49	\$24.96	\$39.93	\$74.87	\$124.77	\$249.54	\$399.27	\$573.94	\$1,073.02

*Note: Most residential and low consumption users are on a bi-monthly meter reading and billing cycle. This consists primarily of meters 2" and under and constitutes approximately 99% of all meters in the water system. For those customers billed monthly, divide the above charges by 2.

(C) **INDUSTRIAL WASTE SURCHARGE:** (Based on routine tests of commercial and industrial customer discharges to the County Sewer System and on volume of water metered.)

BOD (5-Day Biochemical Oxygen Demand):	An additional \$0.0006 per 1000 gals. for each mg/l of BOD in excess of 250 mg/l.
TSS (Total Suspended Solids):	An additional \$0.0006 per 1000 gals. for each mg/l of TSS in excess of 250 mg/l.
P (Total Phosphorus):	An additional \$0.024 per 1000 gals. for each mg/l of P in excess of 10 mg/l.
NH ₃ (Ammonia Nitrogen):	An additional \$0.006 per 1000 gals. for each mg/l of NH ₃ in excess of 30 mg/l.

(D) **FIRELINE CHARGES:** (Where fire service connections are made to private non-metered lines.)

Connection Size:	4"	6"	8"	10"	12"
Monthly Charge	\$7.00	\$15.00	\$25.00	\$50.00	\$75.00

Plus: \$10.00 per fire hydrant installed on the fireline.

(E) **HYDRANT METERS:**

Deposit: \$600.00 Monthly surcharge: \$28.00 Consumption rate: \$2.19

(F) **MISCELLANEOUS SERVICE CHARGES:**

Service Disconnect/Restoration Charges:			
Customer Requested Disconnect/Restore:	\$45.00	Service Turn-on:	\$45.00
First Non-Payment Cut-off:	\$45.00	Subsequent Non-Payment Cut-off:	\$50.00
Jumper/Circumvention Charge: court adjudication		Return/Trip Fee:	\$50.00
		Meter Removal Fee:	\$45.00
		Covered Meter Surcharge:	\$45.00



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----- NEW CUSTOMERS (OR ADDITIONAL SERVICES) -----

(A) **ACCOUNT APPLICATION FEE:** (New or change in billing) - Make application to DIVISION OF TREASURY & ACCOUNTING SERVICES:
A non-refundable application fee of \$20 is required on all new accounts.

(B) **TAP-ON FEES:**

Water Meter Tap Fees								
3/4"	- \$	1,100	3"	- \$	9,450	8" Compound	- \$	20,000
1"	- \$	1,300	4"	- \$	11,250	8" Fire Service	- \$	24,100
1-1/2"	- \$	2,600	6" Compound	- \$	18,750	10" Compound	- \$	24,000
2"	- \$	4,975	6" Fire Service	- \$	18,750	10" Fire Service	- \$	25,575
						12"	-	direct cost plus \$500.

NOTE: No additional charge for street cuts.

Water Access Fees

All customers: \$2,000.00

Sewer Access Fees

Residential: \$1,811.93

Non-Residential: Fee to be based upon a population equivalent proportionate to a single family unit. (State Tables).

(C) **PETITIONS:** Requests for Petition Forms must be in writing.

WATER: Contact the Department of Watershed Management

SEWER: The assessment rate is based on actual average contract construction cost per lineal foot from previous year - charged per front foot of abutting property along the sanitary sewer and applied as lien against property.

(D) **FIRELINE INSTALLATION CHARGES:** Department only installs tap and provides inspection; Customer must contract with a contractor.

(E) **STERILIZATION:** To ensure sterile lines, all lines 6" or larger must be sterilized per DeKalb County standards prior to approval by County.

----- BASIC INFORMATION -----

(A) All Water and Sewer Service Bills are issued by and paid to the:

DEKALB COUNTY FINANCE-TREASURY & ACCOUNTING SERVICES

Office: 1300 Commerce Drive
Decatur, Georgia 30030
Tel: (404) 378-4475
8:30 am - 5:00 pm Monday-Friday

Mail Payment to: DeKalb County
Treasury & Accounting Division
P.O. Box 1027
Decatur, Georgia 30031-1027

(B) All technical, engineering, service availability and repairs are handled by:

DEKALB COUNTY DEPARTMENT OF WATERSHED MANAGEMENT

Office: 1580 Roadhaven Drive
Stone Mountain, Georgia 30083
Technical: (770) 621-7200 - 8:00 am - 4:30 pm Monday-Friday
Repair Service; normal and emergency, 24 hrs/day, 7 days/week - (770) 270-6243

(C) All rates and policies administered under the direction of the DeKalb County Board of Commissioners.

----- AT YOUR SERVICE -----

Both the Deputy Director of Finance - Treasury and Accounting Services and Deputy Director - Watershed Management welcome your questions and would be pleased to serve you in any way they can. Should you request information or require service, it is reasonable that you can expect prompt and courteous reply or action. In those cases where this does not occur, it is helpful to both you and the Departments involved that they be made aware of the time, date, employee(s) involved, telephone number called, and a description of the problem.